

www.ILPConnect.org

Monday – Friday 8am – 4pm

Call - 951-653-0740

TRIP Riverside County helps people who can't drive get the transportation they need – at no cost to them.



TRIP is a program created to reimburse individuals 45 cents per mile, who can't drive, so they can arrange rides with trusted friends, family members, caregivers, or neighbors, and they can compensate their volunteer drivers.

TRIP supports older adults and people with disabilities who are unable to drive, and public transportation are not an option.

- **TRIP Program is based solely on being a Resident of Riverside County and you do not drive.**
- Destinations include medical appointments, errands, grocery shopping, visiting family and friends, church and community activities, and other travel that is useful and life affirming.
- Helping people stay mobile, independent, and connected!
- There is NO COST TO THE TRIP RIDER!
- The TRIP Program does not interfere with any other programs or services, and the reimbursement funds are not taxable.
- **Call 951-653-0740 – it is an easy telephone call!**

To get started, riders call TRIP and complete a simple telephone interview and approval process. TRIP Riders choose their own volunteer driver – usually a friend, a family member, a caregiver, neighbor, or someone they already know and trust. Many TRIP Riders have more than one volunteer driver.

Rides are arranged directly between the Rider and their driver, at times that work best for them.

After a trip, the rider (sometimes with assistance from family or caregiver) submits basic travel information on a form provided by the TRIP Team. TRIP then sends a reimbursement check to the rider, who uses the funds to reimburse their volunteer driver or drivers.

TRIP serves all Riverside County – from Coachella Valley and Desert communities to Temecula, Hemet, Corona, the Pass Area, and the Cities of Riverside County.

We drive community and independence

By helping residents stay healthy and engaged, ILP's TRIP contributes to Riverside County's goals of aging in place, reducing isolation and improving quality of life.

Riverside County is experiencing rapid growth among older adults – a shift that will significantly increase demand for caregiving, independent living services, and senior transportation. For many residents, traditional public transit is not a viable option, making flexible, person-centered transportation essential to maintain health, independence, and connection to community.

As demand grows, TRIP Riverside County is preparing to serve more riders while maintaining the individualized, rider-directed model that has defined the program for more than 30 years.

Partners help make it possible

ILP-TRIP works with the Riverside County Board of Supervisors, Senior Centers, Riverside County Agencies, Nonprofit Organizations, healthcare providers, and agencies in Riverside County and beyond to make TRIP possible. Together, we connect people who can't drive with transportation that supports independence and dignity.

Our Partners support TRIP by funding services, making referrals, coordinating care, and helping spread the word in the community.